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# Improving Healthcare With Better Building Design (ACHE Management)



## Synopsis

The research is now conclusive; the design of the healthcare environment greatly influences patient satisfaction, employee performance, clinical outcomes, and operational efficiency.

Incorporate proven design innovations into your new construction or renovation plans. Based on the work of The Center for Healthcare Design (CHD), this book provides the latest information on evidence-based design from the experts at the forefront of healthcare design research. The authors use actual results from pioneering organizations to illustrate the impact of evidence-based design on medical outcomes, safety, and the bottom line. Learn how to use design to:

- Earn patient loyalty and improve satisfaction
- Improve outcomes by reducing patient stress
- Increase staff effectiveness and loyalty
- Reduce patient falls and hospital-acquired infections
- Foster cultural change in your organization

The book also includes advice from hospital CEOs who used evidence-based design principles to build extraordinary facilities. Their stories will educate and inspire you to not just build a new structure but create the optimal healing environment for patients, staff, and visitors.

## Book Information

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## Customer Reviews

Founded in 1993, The Center for Health Design is a not-for-profit research and advocacy organization based in Concord, California. Its mission is to transform healthcare settings into healing environments that improve outcomes through the creative use of evidence-based design. The main

areas of The Center's focus are research, education, environmental standards, and technical assistance. The Center is committed to sharing the evidence-based knowledge gained through its Pebble Project field-study research initiative.

Great, Thanks

Book received promptly and in great condition. There was a few highlighted places but it didn't matter to me. The overall service was great.

Strengths: Clearly and concisely presents the argument for Evidence-based Design. Easy to read. I don't know of a better place to find this much useful and up-to-date information. Weaknesses: Expensive (\$68 seems like a lot for a thin paperback). Boring black & white cover. No photographic illustrations (hey, I'm a visual person) Target Audience: Healthcare Executives who are considering a new healthcare facility. Goal: Practical suggestions on how and why to improve the quality of healthcare with better building design. Background: This slender paperback book (it is only 185 pages) summarizes concisely the key ideas that have come out of the work at The Center for Health Design. A different healthcare or design expert writes each of the 9 Chapters. Notes on my favorite Chapters: Chapter One: The Opportunity is Now Useful introduction to the Center for Health Design. Provides a historical perspective on the growth of this new field. Explanation of what Pebble projects are. Explains why it is so critical to consider using Evidence-based design now. Chapter Three: The Environment's Impact on Stress "Understanding stress is fundamental to understanding physical healthcare environments affect outcome." This chapter considers the stress patients experience due to the built environment; particularly noise and spatial disorientation. It also explains the research on how to counter stress with access to nature and the use of positive distractions. Chapter Six: Designing a Better Environment This is a gem, full of practical advice on lighting, colors, finishes and furniture. It even has a good discussion on ceiling tiles. All Interior Designers who work in HealthCare should be required to read these 15 pages. Chapter Seven: The Business Case for Better Buildings "With so much at stake, the time is right for hospital leaders to spend a little more money to build not just a new hospital but a better hospital, one that will actually save significant dollars in the long run." Table 7.1 and 7.2 provide a dollars and sense argument in favor of evidence based design. Chapter Nine: The Vision Starts at the Top: Interviews with Three CEOs Inspiring interviews with three leaders who have been down this path.

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